



## Technical Services and Solutions

### *Comprehensive Services to Keep Your Systems Running Smoothly*

Newterra maintains a robust, geographically distributed service team to ensure timely and effective support throughout the commissioning phase, warranty period, and long-term operation of the equipment.

Our Field Service Technicians are **located across multiple states in the U.S.** as well as in Ontario, Canada, allowing us to deploy resources efficiently and responsively. These technicians are trained to meet all relevant safety and operational standards applicable in both the U.S. and Canada.

Complementing our field service team, our **Technical Support Services personnel** are based in both U.S. West and East time zones, enabling extended coverage for remote troubleshooting, diagnostics, and customer support.

In addition to our primary manufacturing facilities, Newterra operates regional service centers in Bridgeville, Pennsylvania, and Cocoa, Florida—further enhancing our ability to provide quick-turnaround service and logistics support.

All personnel involved in commissioning, warranty service, and ongoing support are factory-trained and highly experienced with the specific equipment and technologies we supply. Our commitment to lifecycle support is reflected in our ability to provide scheduled maintenance, emergency response, and long-term service programs tailored to customer needs.



**Inspections  
and Audit**



**Startup & Commissioning  
Services**



**Completed Carbon  
Removal**

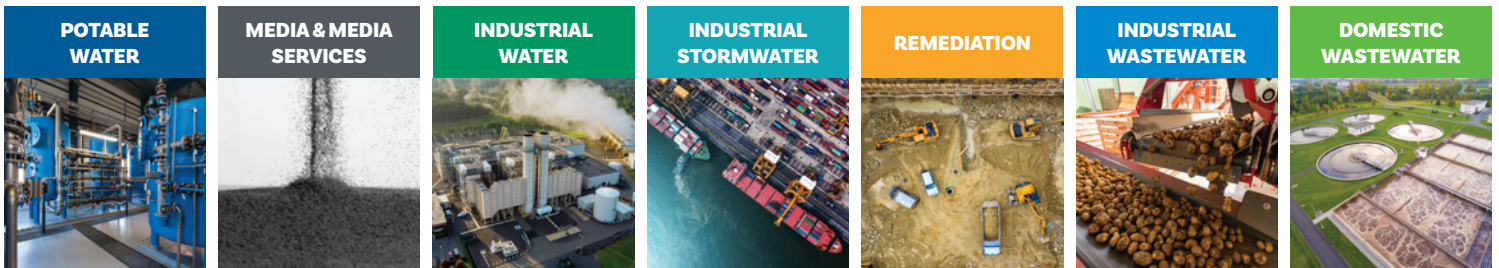


### Program Features

- Startup & Commissioning Services
- Service & Maintenance Contracts
- Modernizations and Upgrades
- Media Exchange Services
- Inspections and Audit
- Training
- Operations Consultation
- Remote Technical Support

### What's Your Unique Water Question?

Contact us today at **+1 800.420.4056** to solve your most challenging water issue. Our experts are here to solve your water problems by tailoring solutions based on your operational, regulatory and safety goals.



## From Source to Solution – Choose Newterra

*Your trusted partner for comprehensive environmental solutions*

With **technology brands whose histories expand back for more than 150 years**, Newterra has steadily grown from its roots to become a global solutions provider in water and wastewater treatment. Our journey is a testament to our deep understanding of the multifaceted challenges across various markets and applications.

Our “One Newterra” ethos is a commitment to providing a comprehensive array of technical solutions, ensuring we address the full spectrum of our clients’ needs. This dedication extends beyond technology, as we nurture enduring partnerships with our clients, standing by them throughout every phase of their challenges. At the heart of Newterra is our unwavering commitment to sustainability.

*Our people, our technologies and our practices contribute meaningfully to a sustainable and brighter future.*



**Newterra Corporation, Inc. | +1 800.420.4056 | [newterra.com](https://www.newterra.com)**

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